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AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☒ IXC ☐ CLEC ☐ ILEC ☐ Wireless

CERTIFICATED COMPANY INFORMATION

Zone Telecom, LLC
Company Name

217-698-2860
Telephone #

3130 Pleasant Run
Mailing Address

Springfield, Illinois 62711
City, State, Zip Code

(same as above)
Business Location

Sangamon
County

City, State, Zip Code

REGISTERED AGENT INFORMATION

Registered Agent: Corporation Service Company

Mailing Address: 1703 Laurel

City, State, Zip Code: Columbia, South Carolina 29201

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

- A. **Dave Lewis**
General Manager (Include address if different than above.)
217-698-2860 / 217-698-0100 / DLewis@zonetelecom.com
Telephone Number Facsimile Number E-mail Address
- B. **Joseph O'Hara**
Customer Relations /Complaints Representative (Include address if different than above.)
217-698-2860 / 217-698-0100 / RegulatoryAffairs@zonetelecom.com
Telephone Number Facsimile Number E-mail Address
- C1. **Joseph O'Hara**
Customer Relations/Complaints Representative for Escalated Complaints (Include address if different than above.)
217-698-2860 / 217-698-0100 / RegulatoryAffairs@zonetelecom.com
Telephone Number Facsimile Number E-mail Address
- C2. **877-366-2674**
Customer Contact (Toll Free Number)
- D. **Joseph O'Hara**
Engineering Operations (Include address if different than above.)
217-698-2860 / 217-698-0100 / RegulatoryAffairs@zonetelecom.com
Telephone Number Facsimile Number E-mail Address
- E. **Joseph O'Hara**
Test and Repair (Include address if different than above.)
217-698-2860 / 217-698-0100 / RegulatoryAffairs@zonetelecom.com
Telephone Number Facsimile Number E-mail Address

F. Joseph O'Hara
Emergencies (During non-office hours)
217-698-2860 / 217-698-0100 / RegulatoryAffairs@zonetelecom.com
Telephone Number Facsimile Number E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

G. Joseph O'Hara
Regulatory Officer (Include address if different than above.)
217-698-2860 / 217-698-0100 / RegulatoryAffairs@zonetelecom.com
Telephone Number Facsimile Number E-mail Address

H. Joseph O'Hara
Dual Party Mailings (Name)
3130 Pleasant Run, Springfield, Illinois 62711
Mailing Address
217-698-2860 / 217-698-0100 / RegulatoryAffairs@zonetelecom.com
Telephone Number Facsimile Number E-mail Address

Interim LEC Fund Mailings

Joseph O'Hara
3130 Pleasant Run, Springfield, Illinois 62711
Mailing Address
217-698-2860 / 217-698-0100 / RegulatoryAffairs@zonetelecom.com
Telephone Number Facsimile Number E-mail Address

J. Andrea Hergenrother
Universal Service Fund Mailings (Name)
3130 Pleasant Run, Springfield, Illinois 62711
Mailing Address
217-698-2860 / / RegulatoryAffairs@zonetelecom.com
Telephone Number Facsimile Number E-mail Address

K. Andrea Hergenrother
Gross Receipts Mailings (Name)
3130 Pleasant Run, Springfield, Illinois 62711
Mailing Address
217-698-2860 / / RegulatoryAffairs@zonetelecom.com
Telephone Number Facsimile Number E-mail Address

L. Andrea Hergenrother
Lifeline Mailings (Name)
3130 Pleasant Run, Springfield, Illinois 62711
Mailing Address
217-698-2860 / / RegulatoryAffairs@zonetelecom.com
Telephone Number Facsimile Number E-mail Address

Joseph O'Hara
This form was completed by (print name)
CFO
Title

Joseph O'Hara
Signature
3/30/2012
Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Clerk's Office
Post Office Drawer 11649
Columbia, South Carolina 29211

Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, South Carolina 29201

(Rev. PSC 11/2010)